

PRODUCTION SUPPORT ENGINEERS

LONDON OR EDINBURGH

MUDANO

WASTE LESS. DO MORE.

We are determined to transform a wasteful industry

An industry that's stuck in its ways. We only work with people as ambitious and driven as we are. At Mudano there's no time to kick back, stick your feet up and look out of the window. We're on a mission to transform an entire industry. It's a big challenge. But what doesn't challenge you, doesn't change you. People with this drive and fire are our life blood. They aspire to do and be more. That's why our acceptance rate is even tougher than Harvard. We only want the best, and people who believe in values that will realise a vision.

Our people. Our practitioners. Focused on project efficiency and business value delivery. Passionate about removing bias and guesswork and replacing it with informed, objective decision-making.

Build on what you can do. Realise the potential you have.

We are looking for dedicated and conscientious production support engineers to build, deploy and maintain our platforms while keeping our systems running smoothly.

Job description and duties

- / You will analyse production errors in our software product, identify root causes, implement necessary fixes and document your findings
- / You will coordinate code changes with other engineering teams and engage with them when broader support is required
- / You will work collaboratively with user engagement managers to align production changes to user needs
- / You will suggest improvements to technology design and engineering processes

Key skills and experience

- / Experience writing and debugging JavaScript front-end code, including ES6
- / Experience using React or another modern JavaScript framework, such as AngularJS, Vue.js or Ember.js
- / Basic understanding of full-stack development, Node.js and GraphQL
- / Experience working with backend APIs
- / Proven, effective time management, prioritisation and organisational skills that ensure deadlines are met
- / Committed and autonomous in owning issues through to resolution



Behaviours that will move frontiers



Imagine with intelligence

We're a data company that is doing things nobody has done before. That takes sharp and agile minds. Minds that can make the leap from the known to the unknown; that questions what's possible. Think from first principles and dare to go somewhere new.



Enjoy uncomfortable

Transforming an entire industry requires desire, energy, perseverance and a restlessness to push the boundaries of what's possible. While challenging the status quo can be scary, the results are worth it.



Be clever and concise

We move fast. To keep momentum, we need to simplify challenges into concise statements and efficient dialogues.



Apply ethics

We work in a transparent manner. If we finish a project ahead of time, we'll call time on our fees that day. In an industry used to wasting millions, it takes many clients by shock.



Be your authentic self

We don't want clones. We want knowledge-age thinking. It doesn't matter if you prefer suits or jeans, if you hold a baby or a briefcase. You'll only be the best version of yourself when you are yourself.



Science eats opinion

Apply a little science; get a different result. A better result. Find the data and run your own experiments. That's the Mudano way.

Farewell to the mundane

Mudano is a collective of unique individuals but with a common set of beliefs, behaviours and values. Culture is how we work together. Easy to experience, harder to pin down and define in words. It is inclusive and it is diverse. Our benefits and policies are designed for each person to integrate their work and life in a way that is right for them, as well as provide extensive support for career development, whatever that path may be.

Want more flexibility? Talk to us and we'll see if together we can build a better business world.

Benefits and compensation

- / Generous personal training budget for your professional development
- / Individual coaching programme
- / Monthly book allowance
- / Comprehensive benefit package including private medical, wellbeing cover, discounted gym membership, and group life insurance
- / 24-hour counselling
- / Good work/life integration
- / Salary £35k to £55k based on experience, skills and location
- / 25 days annual leave
- / Pension scheme with 3% employer contribution
- / Entry into our company stock option scheme
- / Head-office in start-up incubator (including Thursday social hours, networking, TED style talks, and unlimited tea/coffee and fruit)
- / Access to a financial advisor at no cost